

सॉफ्टवेयर टेक्नोलॉजी पार्क्स ऑफ इंडिया, हैदराबाद
Software Technology Parks of India, Hyderabad
(Ministry of Electronics & IT, Govt. of India)

Q3,6th Floor, Cyber Towers, HITEC City, Madhapur, Hyderabad – 500081,
Tel: +91-40-66415600/11, Fax: +91-40-23100501, URL: www.hyd.stpi.in

STPH/AMC-234-Access Control/2021-22/

24/06/2021

Sub: Request for quotation for Comprehensive AMC for Access Control System at STPI, Solitaire Building, Hyderabad.

Sir,

Software Technology Parks of India, Hyderabad invites sealed quotations for “Comprehensive AMC for Access Control System at STPI, Solitaire Building, Hyderabad” in Single bid system as per details, terms and conditions given below:

Details of equipment are given below:

S.No	Product Description	Qty
Access Control System TCP/IP Two Door controller with Enclosure Make: ESSL		
1	TCP/IP Two Door controller with Enclosure Make: ESSL # OIN7040127042000215 # OIN7040127042000241 # OIN7040127042000243	3
2	Readers	3
3	Time & Attendance Software, Version: E time Track Lite 9.8	1
4	Single EM Locks 276AC3N-SP78769, 276AC3N-SP81684, EM/600L	3
5	12V Power Supply Unit(Access Control - 1st Floor IMAGE) Power supply: Model JC-60-12, DC 12V, 5A	3

You are requested to include terms & conditions in quotation/proposal as per enclosed **Annexure-I**

Contact for details for clarifications: Mr. Murali A, Ph: 040-66415636, 9866308018,

Quotation should be sent in a sealed cover super scribed “Comprehensive AMC for Access Control System” and forward to this office addressed to The Director, Software Technology Parks of India, Q3, 6th Floor, Cyber Towers, Hitec City, Madhapur, Hyderabad – 500081 **on or before 08.07.2021.**

Thanking you,

SD/-
(B Kiran Kumar)
Joint Director

Terms & Conditions

Comprehensive AMC for Access Control System at STPI, Solitaire Building, Hyderabad

1. **AMC Period:** 16.07.2021 to 31.05.2022
 2. **Preventive Maintenance:** Once in a Quarter.
 3. **Breakdown calls** - All emergency breakdown calls should be attended within 4 hours from the time of the log of complaint.
 4. **Mean Time to Respond** – Within 4 hours
 5. **Type of AMC:** Comprehensive AMC including all spares
 6. **Payment Terms** – Quarterly- After completion of Quarter.
 7. **Contact Details** - Please provide the details of escalation matrix.
 8. **Term of AMC:** Initial term of contract is one year and STP reserves the right to extend the contract for further period of two years on yearly basis on same terms & conditions and satisfactory services.
 9. Authorization letter from OEM/Partners/Service distributors, etc., should be submitted along with quotation.
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