## साँफटवेयर टेक्नोलाँजी पार्क्स आँफ इंडिया, हैदराबाद

### Software Technology Parks of India, Hyderabad

(Ministry of Electronics & IT, Govt. of India)

Q3,6<sup>th</sup> Floor, Cyber Towers, HITEC City, Madhapur, Hyderabad – 500081, Tel: +91-40-66415600/11, Fax: +91-40-23100501, URL: <u>www.hyd.stpi.in</u>

STPH/AMC-234-Access Control/2021-22/

19/04/2021

# Sub: Request for quotation for Comprehensive AMC for Access Control System, CCTV System and Fire Detection & Control System at STPI Hyderabad.

Sir,

Software Technology Parks of India, Hyderabad invites sealed quotations for "Comprehensive AMC for Access Control System, CCTV System and Fire Detection & Control System at STPI Hyderabad" in <u>Single bid</u> system as per details, terms and conditions given below:

Details of equipment are given below:

#### Comprehensive AMC for Spectra Access Control System at STPI Hyderabad

| S.No | Description                                   | Qty.    |
|------|---|---------|
| 1    | Access controller with power supply           | 3 Nos.  |
|      | Make: Spectra, Model: ACT 100                 |         |
| 2    | Electro magnetic locks                        | 12 Nos. |
| 3    | Proximity reader                              | 24 Nos. |
| 4    | Access control software support (Net-control) | 1 No.   |
| 5    | Power supply units                            | 3 Nos.  |

#### Comprehensive AMC for CCTV System at STPI Hyderabad

| S.No  | Description                                 | Qty.    |  |  |
|---|---|---------|--|--|
| 16 Channel Digital Video Recorder Make: Honeywell, Model:HA-DVR-1216, |   |         |  |  |
| Sl.No# HADVR121615123036  |   |         |  |  |
| 1   | Indoor fixed Dome Camera                    | 15 nos. |  |  |
| 2   | 16 Channel Digital Video Recorder           | 1 no.   |  |  |
| 3   | LCD 19" Monitor                             | 1 no.   |  |  |
| 4   | Hard disk 1TB HDD for recording             | 1 no.   |  |  |
| 5   | 12V, 5A Power supply units                  | 2 nos.  |  |  |
| 6   | Support For recording backup issues- yes/No |         |  |  |

| S.No   | Description  | Qty.     |  |
|--|--|----------|--|
| Make/Model: EST, Quick Start 7200004-03, REV-019 |  |          |  |
| 1  | Analog addressable wall mounting 4 loop Fire alarm control panel | 1 no.    |  |
| 2  | Analog addressable photo electric smoke detector                 | 214 nos. |  |
| 3  | Analog addressable heat detectors                                | 1 no.    |  |
| 4  | Analog addressable multi criterion detectors                     | 8 nos.   |  |
| 5  | Addressable analog manual call point                             | 12 nos.  |  |
| 6  | Addressable wall mounting strobes cum hooters                    | 12 nos.  |  |
| 7  | Analog addressable control module                                | 7 nos.   |  |
| 8  | Analog addressable fault isolator modules                        | 12 nos.  |  |
| 9  | Response indicators  | 9 nos.   |  |

Comprehensive AMC for Fire Detection & Control System at STPI Hyderabad

You are requested to include terms & condition in quotation/proposal as per enclosed Annexure-I

Contact for details for clarifications: Mr. Murali A, Ph: 040-66415636, 9866308018,

Quotation should be sent in a sealed cover super scribed "Access Control System, CCTV, Fire Detection & Control System" and forward to this office addressed to The Director, Software Technology Parks of India, 6Q3, 6<sup>th</sup> Floor, Cyber Towers, Hitec City, Madhapur, Hyderabad – 500081 on or before 03.05.2021.

Note: Separate proposal/quotation for each equipment should be submitted along with terms and condition in Annexure-I

SD/-[K Ranga Reddy] MTSS ES-VI

#### **Annexure-I**

#### **Terms & Conditions**

Comprehensive AMC for Access Control System, CCTV System and Fire Detection & Control System at STPI Hyderabad

- 1. Preventive Maintenance: Once in a Quarter.
- 2. **Breakdown calls -** All emergency breakdown calls should be attended within 4 hours from the time of the log of complaint.
- 3. Mean Time to Respond Within 4 hours
- 4. **Type of AMC:** Comprehensive AMC including all spares
- 5. Payment Terms Quarterly- After completion of Quarter.
- 6. Contact Details Please provide the details of escalation matrix.
- 7. **Term of AMC**: Initial term of contract is one year and STP reserves the right to extend the contract for further period of two years on yearly basis on same terms & conditions and satisfactory services.
- 8. Authorization letter from OEM/Partners/Service distributors, etc., should be submitted along with quotation.